IMMEDIATE OPPORTUNITY



INFORMATION TECHNOLOGY SERVICES SENIOR NETWORK SUPPORT SPECIALIST **GRADE 16**

Steven M. Neuhaus

Applications are being accepted for two (2) positions for Senior Network Support Specialist at the Department of **County Executive** Information Technology Services. This position is allocated to the competitive class. The nature of the appointments are provisional pending outcome of a Civil Service Examination. Examination will be announced at a later date. This is technical work involving the evaluation, design and installation of servers, networks and communication equipment. Incumbent configures, installs, troubleshoots and maintains network components, including servers, operating systems, databases and communications devices. This position differs from Network Support Specialist based on responsibility for direction of projects and the support of complex network communication components, including switches, bridges and routers. Work is performed under the direction of a higher level employee. Supervises and/or directs the work of subordinate professional and clerical staff. Incumbent may be required to work flexible hours, evenings and/or weekends. Does related work as required.

MINIMUM QUALIFICATIONS: Either:

- Possession of a Bachelor's Degree*, or higher, in Computer Science, Computer Information Systems or related field and one (1) year of paid work experience supporting local and wide area networks; OR
- (B) Possession of an Associate's Degree* in Computer Science, Computer Information Systems or related field and three (3) years paid work experience as defined in (A) above; OR
- Completion of sixty (60) credits* with a major in Computer Science, Computer Information Systems or related field and three (C) (3) years of paid experience as defined in (A) above; OR
- (D) Graduation from high school or possession of high school equivalency diploma and five (5) years of paid experience as defined in (A) above.

NOTE: Possession of a certification as either a Certified Network Engineer, Microsoft Certified Systems Engineer (MCSE), Microsoft Certified Professional plus Internet (MCP+I), Cisco Certified Network Associate (CCNA), Novell Certified Network Engineer (CNE), CompTIA Network+ or Server +, or Compaq ACE may be substituted for two (2) years of the required experience.

NOTE: Your degree must have been awarded by a college or university accredited by a regional, national, or specialized agency recognized as an accrediting agency by the U.S. Department of Education/U.S. Secretary of Education. If your degree was awarded by an educational institution outside the United States and its territories, you must provide independent verification of equivalency. A list of acceptable companies who provide this service can be found on the Internet at https://www.cs.ny.gov/jobseeker/degrees.cfm. You must pay the required evaluation fee.

SPECIAL REQUIREMENTS: Posses and maintain a valid driver's license. Ability to lift and carry fifty (50) pounds.

STARTING SALARY: Orange County employees as per contract for Grade 16

New employees: effective Jan 2025 \$42.1887 per hour,

\$87,752.50 annually (40-hour work week)

Competitive examination is a requirement for this position

FINAL CANDIDATES MUST SUBMIT TO A FINGERPRINT CHECK AND CRIMINAL HISTORY AND BACKGROUND INVESTIGATION.

Email Application, Resume and Three (3) References to:

Orange County Department of Information Technology Services Glenn Marchi, CIO ITJobs@orangecountygov.com

Open announcement until the position is filled

Employment applications can be downloaded from Orange County's website. Please visit www.orangecountygov.com and follow the link to the Department of Human Resources page.

Or download directly here: Application for Employment Application

Equal Opportunity Employer www.orangecountygov.com

Salary Update: 12/11/2024 POS #06187, 06188